

## Experience

We are family-owned & have been operating since 2003. In that time, our facility has taught over 350,000 lessons!

## Facility

We have a lap pool and a teaching pool, so kids can enter our program at a young age, and they can progress through our levels to build their endurance and become experienced in deep water.

## Registration

After you've had a free evaluation (described in this brochure), registering your child is simple! Simply fill out a registration form and return to the front desk, or fax it in. You will never be charged any registration or membership fees.

## Cancellation Policy

Flexibility is what we do best (second only to swim lessons!). We have a 2 hour cancellation policy, so if you need to cancel for any reason, you can make up your class for free if you give us 2 hours notice.

## Certification

All of our instructors are American Red Cross certified in Lifeguarding and CPR.



Become a "Fan" of the DuPage Swim Center on Facebook to receive updates, information on our classes, and daily "Noteworthy Performances" by our students.

Check regularly for coupons and useful articles.

## General Information

### Pool specifications:

<u>Lap Pool:</u> 82°F	5 lanes x 25 yards 4ft → 9ft deep
<u>Wading Pool:</u> 93°F	5 yards x 12.5 yards 3ft → 3.5ft deep

### Hours of Front Desk Operation:

Monday: 9 AM – 8 PM  
Tuesday: 9 AM – 8 PM  
Wednesday: 9 AM – 7:30 PM  
Thursday: 9 AM – 8 PM  
Friday: 9 AM – 7:30 PM  
Saturday: 8 AM – 4 PM  
Sunday: Closed



We are currently members of the United States Swim School Association, the World Aquatic Babies and Children Network, and Swim Australia.



## New Student Information

520 N. Oakhurst Dr.  
Aurora, IL 60502  
630-692-1500 ext. 101

[www.dupageswimmingcenter.com](http://www.dupageswimmingcenter.com)  
[swim@smpspools.com](mailto:swim@smpspools.com)  
Fax: 630-692-1528

# Welcome to the DuPage Swim Center's Lesson Program!

Thank you for scheduling your evaluation with us! We look forward to helping your family achieve its swimming goals!

We focus heavily on technique so that your kids will learn to swim correctly from the very beginning. We believe that this attention to detail will allow your kids to enjoy the water and will also allow you to be confident in their water safety.

Included here you will find answers to frequently asked questions at our center:

## Q: What do I need to bring to our first swim lesson?

A: A swimsuit and towel.

However, we strongly encourage the use of goggles, especially for beginning students! Goggles will allow your child to feel more comfortable going under the water because they will be able to see clearly without discomfort in their eyes. We sell child and adult sized goggles at the front desk for your convenience.

## Q: Do I need to stay during my child's lesson?

A: You are required to stay during lessons to take your child to the restroom if needed. We are not equipped to supervise children

before or after lessons, so we ask that you not leave our facility during your child's lesson.

## Q: What should we do when arriving for the first lesson?

A: First time students should arrive about 10 minutes prior to the start of lessons so that you will have plenty of time to get ready for your class.

We have parking in the front and back of our facility. We share the Great Lakes Volleyball parking lot, so feel free to park behind our center if the spaces are filled in front.

When you arrive and have changed in our locker rooms, you may accompany your child out onto the pool deck. For evening lessons, an on deck coordinator will be present to check your child in and to tell them where they will need to sit to wait for their lesson.

## Q: Is there anything that I can do at home to help my child with lessons?

A: We believe that you don't need to have a swimming pool at home to help your child with lessons (of course!). If you visit our website at: [www.dupageswimmingcenter.com](http://www.dupageswimmingcenter.com), you will find a list of useful exercises to do at home.

Just click on the "lessons" tab, and then click on "at home practice tips."

## Q: Where should I sit during class?

A: We have found through experience that it is beneficial for you to sit in our classroom viewing area during lessons, so that your child will not be distracted.

We have limited seating on the pool deck where you may sit during lessons, however we urge you to refrain from interacting with your child so that they can focus on their class.

If you have any questions during your child's lesson, don't hesitate to ask the on deck coordinator or front desk personnel.

## Q: How do I find out about my child's progress?

A: We have "Parent Feedback Week" approximately 1/2-way through each session to give you updates on your child's progress.

During this week, classes will end 5 min. early so that you may talk to your child's instructor. At this time, you will find out what your child is doing well, what they still need to work on, and what level to register them for during the next session.

Because these updates are important, be sure to attend class at this time!